

MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE & SYLLABI

SEMESTER - I

S. No.	Course Code	Course Name	Category	Hours per week		Credits	
				L	T	P	
1.	21E00101	Management & Organizational Behaviour	CC	4	0	0	4
2.	21E00102	Business Environnent & Law	CC	4	0	0	4
3.	21E00103	Managerial Economics	CC	4	0	0	4
4.	21E00104	Financial Accounting for Managers	CC	4	0	0	4
5.	21E00105	Statistics for Managers	CC	4	0	0	4
6.	21E00106	Management Information Systems	CC	4	0	0	4
7.	21E00107	Business Communication Practice	SC	0	1	2	2
8.	21E00108	Information Technology Lab	SC	0	1	2	2
		TOTAL		24	2	8	28

SEMESTER - II

S.No.	Course Code	Course Name	Category	Hours per week			Credits
				L	T	P	
1.	21E00201	Financial Management	CC	4	0	0	4
2.	21E00202	Marketing Management	CC	4	0	0	4
3.	21E00203	Human Resource Management	CC	4	0	0	4
4.	21E00204	Business Research Methods	CC	4	0	0	4
5.	21E00205	Operations Research	CC	4	0	0	4
6.	21E00206	Operations Management	CC	4	0	0	4
7.	21E00207a 21E00207b 21E00207c	General Elective – I Advanced Communication E-Business Industry 4.0 & Innovation	GE	2	0	0	2
8.	21E00208	Data Analytics Lab	SC	0	1	2	2
		TOTAL		26	1	2	28



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) **COMMON COURSE STRUCTURE**

Course Code	MANAGEMENT & ORGANIZATIONAL BEHAVIOUR	L	T	P	C
21E00101	MANAGEMENT & ORGANIZATIONAL BEHAVIOUR	4	0	0	4
	Semester			I	
Course Objective					
	t basic conceptual knowledge on Management theories and Practic				
 To achiev 	ve higher productivity and accomplishing the goals of the organiza	tion.			
Course Outcome	es (CO): Student will be able to				
Understan	nd concepts, theories and practices				
 Apply th 	eoretical knowledge in managing the organization and Know	the	beh	aviou	ır of
employee	s at individual, group and organisational levels at work pla	ce u	nder	diffe	erent
leadership	o styles.				
UNIT - I		Lec	ture	Hrs:	8
	hent – Concept – Significance – Functions – Principles of Manag	emer	nt - F	atter	ns of
	entific – Behavioural – Systems – Contingency.				
UNIT - II		Lec	ture	Hrs:	12
Decision Making	& Controlling - Process - Techniques. Planning - Process - Prol	olem	s	Maki	ng It
Effective Contro	lling - System of Controlling - Controlling Techniques - N	1 akir	ng C	ontro	lling
Effective.					
UNIT - III		Lec	ture	Hrs:1	2
Individual Behav	iour & Motivation –Understanding Individual Behaviour – Perce	ption	1 – L	earni	ng –
Personality Type	s - Johari window- Transactional Analysis- Motivation- Conce	ept o	f Mo	otivati	ion -
Motivational The	ories of Maslow, Herzberg, David McClelland, and Porter and Law	vler			
UNIT - IV				Hrs:1	
Group Behavior	& Leadership: Benefits of Groups - Types of Groups - Gro	up I	Form	ation	and
Development. Le	eadership and Organizational Culture and Climate: Leadership	_ Tı	aits	Theo	ry –
Managerial Grid	- Transactional Vs Transformational Leadership - Qualities of go	od l	eadei	- Wo	men
Leadership in Ind	ia.				
UNIT - V		Lec	ture	Hrs:1	2
Organisational E	Behaviour-Organizing Process - Departmentation Types - M	1akir	ng C	rgan	zing
Effective –Organ	isational culture- Types of culture - Organisational Culture Vs Organisation Culture Vs Or	ganis	ation	al cli	mate
- Conflict manage	ement -Change Management.				
Textbooks:					
1. Principles	s of Management, Koonz, Weihrich and Aryasri, Tata McGraw Hill	l.			
2. Organiza	tional Behaviour: Design, Structure and Culture, Gupta, Willey				

- 2. Organizational Behaviour: Design, Structure and Culture, Gupta, Willey
- Management and Organisational Behaviour, Subbarao P, Himalaya Publishing House

- 1. Organisational Behaviour ,S.S.Khanka, S.Chand
- 2. Organisational Behaviour, Stephen P. Robbins, Pearson Education
- 3. Organisational Behaviour, Mishra .M.N, Vikas
- 4. Management and Organisational behaviour, Pierce Gordner, Cengage.
- 5. Behaviour in Organizations, Hiriyappa .B.New Age Publications
- 6. Organisational Behaviour, Sarma, Jaico Publications.
- 7. Principles of Management ,Murugesan ,Laxmi Publications



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Online Learning Resources:

https://onlinecourses.nptel.ac.in/noc20_mg51/preview https://onlinecourses.swayam2.ac.in/cec20_mg03/preview

https://onlinecourses.nptel.ac.in/noc20_mg58/preview

https://onlinecourses.nptel.ac.in/noc21_mg30/preview



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) **COMMON COURSE STRUCTURE**

Course Code	BUSINESS ENVIRONMENT & LAW	L	T	P	С
21E00102		4	0	0	4
	Semester			I	
<u> </u>					
Course Objective					
	uce business environment and various business environment factor	s an	d law	'S	
•	business that have major repercussions on business enlighten.				
_	n and update the changes that occur constantly in the sphere of bu	sines	s env	/ironi	nent
and laws					
	s (CO): Student will be able to		. 1		
_	he knowledge on business policies and environment factors to car	ryou	t a b	usine	SS.
	nd the various laws relating to business activities				
Conduct	and plan business effectively and efficiently in the light of information	rmat	ion c	n vai	rious
business j	policies and laws.				
UNIT - I		Lec	ture	Hrs:	8
Introduction to E	Business Environment:-Meaning, Components of Business Envi	ronn	nent	-Indu	strial
	beralization, Privatization and Globalization.				
UNIT - II				Hrs:	
	and Trade Policy: Monetary& Fiscal Policy -,EXIM Policy, Ro				
	ents: WTO: Role and functions of WTO in promoting world trace	le –T	RIP	S, TR	IMS
	nping and Anti-dumping measures.				
UNIT - III		Lec	ture	Hrs:1	2
	Need, classification and sources of Business Law, Law of Contr			-	
	et and essential elements of a valid Contract, Offer and Acceptance			f Con	tract
	Consideration, Capacity to Contract and free consent, Legality of the				
UNIT - IV				Hrs:1	
	1956 (Part-I): Kinds of Companies, Formulation of Compan				
	nents. Company Act, 1956 (Part-II): Company Management, D	irect	ors,	Com	pany
	ions, Auditors, Modes of Winding-up of a company.	1			
UNIT - V				Hrs:1	
	nnology Act, 2000: Scope and Application of ITAct, 2000- D				
	lties and adjudication, cyber regulations appellate, tribunals, dut	ies (ot su	bscril	oers-
	ion Act,2005 –GST Act 2017.				
Textbooks:					
	s of Business Environment, K.Aswathappa, Himalaya publishers.				
2. Economic	Environment of Business, 7th Edition, Ahuja H.L. S.chand				

- onomic Environment of Business, 7th Edition, Ahuja H.L. S.chand
- 3. Mechantile Law- Garg, Sareen, Sharma, Chawla, Kalyani publishers.

- Indian Economy, Dutt and Sundaram, S. Chand, New Delhi.
- Business Environment Text and Cases, Justin Paul, TMH.
- Indian Economy- Misra and Puri, Himalaya.
- Legal Aspects of Business, Ravinder Kumar, Cengage.
- A Manual of Business Laws, S.N. Maheshwari & Maheshwari, Himalaya.
- Business law for management, K.R.Bulchandani-Himalaya Publishing.
- Business law, R.S.N Pillai, Bhagavathi, S.Chand



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Online Learning Resources:

https://onlinecourses.swayam2.ac.in/imb22_mg02/preview https://onlinecourses.nptel.ac.in/noc20_lw02/preview https://onlinecourses.swayam2.ac.in/cec21_mg02/preview



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE

Course Code	MANACEDIAL ECONOMICS	L	T	P	C
21E00103	MANAGERIAL ECONOMICS	4	0	0	4
Semeste		ester		I	

Course Objectives:

- To impart decision making skills at all levels of management
- To infuse managerial theories, behavioural theories and optimization methods for effective and efficient functioning of firms.
- To explain concept of demand, techniques to forecast demand and production analysis considering time factor.
- To introduce market structures and price strategies applicable under different business scenarios for various products.

Course Outcomes (CO): Student will be able to

- Understand the relationship of Managerial economics with other functional areas.
- Learn the techniques and methods to predict the demand scientifically.
- Ascertain production levels and analyse the relationship of Cost-Volume Profit.
- Take informed decisions on price fixation under different market structures of the economy under different scenario.

UNIT - I Lecture Hrs: 8

Introduction to Managerial Economics: Definition, Nature and Scope, Relationship with other areas in Economics, Production Management, Marketing, Finance and Personnel, Operations research - The role of managerial economist. Objectives of the firm: Managerial theories of firm, Behavioural theories of firm, optimization techniques, New management tools of optimization.

UNIT - II Lecture Hrs: 12

Theory of Demand: Demand Analysis – Law of Demand - Elasticity of demand, types and significance of Elasticity of Demand. Demand estimation – Marketing research approaches to demand estimation. Need for Demand forecasting, forecasting techniques.

UNIT - III Lecture Hrs:12

Production Analysis: Production function, Isoquants and Isocosts, Production function with one/two variables, Cobb-Douglas Production Function, Returns to Scale and Returns to Factors, Economies of scale- Cost concepts - cost-output relationship in the short run and long run, Average cost curves - Break Even Analysis.

UNIT - IV Lecture Hrs:12

Market Structure and Pricing practices: Features and Types of different competitive situations - Price-Output determination in Perfect competition, Monopoly, Monopolistic competition and Oligopoly. Pricing philosophy – Pricing methods in practice: Price discrimination, product line pricing. Pricing strategies: skimming pricing, penetration pricing, Loss Leader pricing. Pricing of multiple products.

UNIT - V Lecture Hrs:12

Inflation and Business Cycles: Definition and meaning-characteristics of Inflation- types of inflation - effects of inflation- Anti-Inflationary methods - Definition and characteristics of business cycles-phases of business cycle - steps to avoid business cycle

Textbooks:

- 1. Managerial Economics, Dwivedi D.N. Vikas Publishers
- 2. Managerial Economics, Gupta, TMH

- 1. Managerial Economics, Pearson Education, James L.Pappas and EngeneF.Brigham
- 2. Managerial Economics, Suma Damodaran, Oxford.



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- 3. Macro Economics by MN Jhingan-Oxford
- 4. Managerial Economics- Dr.DM.Mithani-Himalaya Publishers
- 5. Managerial Economics-Dr.H.L Ahuja-S.Chand and Com pvt ltd, NewDelhi
- 6. Managerial Economics by Dominick Salvatore, Ravikesh Srivastava-Oxford University press. Managerial Economics by Hirschey-Cengage Learning

Online Learning Resources:

https://onlinecourses.nptel.ac.in/noc21_mg90/preview https://onlinecourses.nptel.ac.in/noc20_mg67/preview



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE

	COMMON COURSE STRUCTURE				
Course Code	EINIANGIAL ACCOUNTEING EOD MANAGEDO	L	T	P	С
21E00104	FINANCIAL ACCOUNTING FOR MANAGERS	4	0	0	4
	Semester			I	
Course Objective					
	uce accounting, accounting rules, accounting process and prepara	tion	of fii	nancia	ıl
statement					
	n methods of valuation of assets,				
	e the meaning and interpretation of financial statements through r	ratio	anal	ysis	
technique					
	s (CO): Student will be able to				
_	ne financial statements with accounting knowledge				
 Value the 	assets of the business organizations under different methods				
 Analyse 	the financial performance and position of the business organization	on ar	nd in	erpre	t the
results fro	om the point of company and investor				
UNIT - I		Lec	cture	Hrs:	8
Introduction to A	ccounting: Definition, Importance, Objectives and principles of a	acco	untin	g, use	es of
accounting and bo	ook keeping Vs Accounting, Single entry and Double entry system	ns, c	lassit	icatio	n of
accounts – rules o	f debit & credit. (Only theory)				
UNIT - II				Hrs:	
	Process: Overview, Books of Original Record; Journal and Subside				
	inal accounts: Trading accounts- Profit & loss accounts- Ba	ılanc	e sh	eets	with
adjustments. (Prol	olems on Only Final Accounts)				
UNIT - III		Lec	cture	Hrs:1	2
	ets: Introduction to Depreciation- Methods (Simple problems			aight	line
method, Diminish	hing balance method and Annuity method). Inventory Valuat	ion:	M	ethod	s of
	on (Simple problems from LIFO, FIFO).				
UNIT - IV				Hrs:1	
	s -I Analysis and interpretation of financial statements from inv				
•	quidity, leverage, solvency and profitability ratios – Du Pont Char	t (A	Case	e stud	y on
Ratio Analysis).					
UNIT - V				Hrs:1	
Financial Analysi	s-II: Objectives of fund flow statement - Steps in preparation of fu	ınd f	low	staten	nent,

Textbooks:

1. Financial Accounting, Dr.S.N. Maheshwari and Dr.S.K. Maheshwari, Vikas Publishing House Pvt. Ltd.,

Objectives of Cash flow statement - Steps in Preparation of Cash flow statement - Analysis of Cash

flow and Funds flow statements - Funds flow statement Vs Cash flow statement. (Only theory).

2. Accountancy .M P Gupta & Agarwal ,S.Chand

- 1. Financial Accounting ,P.C.Tulisan ,S.Chand
- 2. Financial Accounting for Business Managers, Asish K. Bhattacharyya, PHI
- 3. Financial Accounting Management An Analytical Perspective, Ambrish Gupta, Pearson Education
- 4. Accounting and Financial Management, Thukaram Rao, New Age Internationals.
- 5. Financial Accounting Reporting & Analysis, Stice&Stice, Thomson
- 6. Accounting for Management, Vijaya Kumar, TMH
- 7. Accounting for Managers, Made Gowda, Himalaya



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8. Accounting for Management ,N.P.Srinivasan, &M.ShakthivelMurugan, S.Chand

Online Learning Resources:

https://onlinecourses.swayam2.ac.in/cec20_mg02/preview

https://onlinecourses.swayam2.ac.in/imb19_mg06/preview

https://onlinecourses.nptel.ac.in/noc19_mg37/preview

https://www.coursera.org/learn/wharton-accounting



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE

	COMMON COURSE STRUCTURE				
Course Code	STATISTICS FOR MANAGERS	L	T	P	C
21E00105	Semester	4	0	1 1	4
	Semester			1	
Course Objective	s:				
	n descriptive statistics and inferential statistics				
To introdu	ice various measurements used to describe the data and inter the	resul	ts of	the d	ata
analysis.					
To descri	ibe the concept of probability, theorems, and types of probability of	listri	butio	ons of	•
data.					
	the computational, analytical and interpretation skills using the da	ta			
	s (CO): Student will be able to				
 Understan 	d statistical techniques popularly used to describe the data in n	nana	geria	l deci	ision
making.					
Know the	procedure involved in inferential statistics and appropriate tests for	or gi	ven o	lata.	
	computational skill, interpretation of results of the data analysis.				
	nd differentiate various types of data distribution and its probabilit	v di	stribi	ıtion	
UNIT - I	ind differentiate various types of data distribution and its probability			Hrs:	12
	atistics - Nature & Significance of Statistics to Business, , M				
	- Median - Mode; Measures of Dispersion: range, quartil				
	deviation, coefficient of variation.	c ac	viati	011, 1	iicaii
UNIT - II	a deviation, coefficient of variations	Lec	cture	Hrs:	12
	egression: Introduction, Significance and types of correlation				
	efficient of correlation. Regression analysis – Meaning and ut				
	rison between correlation and regression – Properties of regression				
Correlation.					
UNIT - III		Lee	cture	Hrs:	12
Probability – Me	eaning and definition of probability - Significance of proba-	bilit	y in	busi	iness
application – The	ory of probability: Addition and multiplication - Binominal dis	strib	ution	– Poi	isson
distribution - Nort	mal distribution.				
UNIT - IV				Hrs:1	
	thesis- Hypothesis testing: One sample and Two sample tes				
	ge samples (z-test), One sample and Two sample tests for means of	of sn	nall s	ample	es (t-
	est: One-way and two way ANOVA.				
UNIT - V				Hrs:	
	Methods: Importance of Non-Parametric method – difference b				
and non-parametr	ic methods; Chi-square test: Test of Goodness of fit - test fo	r In	depe	ndenc	e of

Textbooks:

1. Statistical Methods, Gupta S.P., S.Chand.Publications

Attributes; Sign test: One sample and paired samples data.

2. Business Statistics, J.K.Sharma, Vikas house publications house Pvt Ltd

- 1. Statistics for Management, Richard I Levin, David S.Rubin, Pearson,
- 2. Complete Business Statistics, Amir D. Aezel, Jayavel, TMH,
- 3. Statistics for Management, P.N.Arora, S.Arora, S.Chand
- 4. Statistics for Management ,Lerin, Pearson Company, New Delhi.
- 5. Business Statistics for Contemporary decision making, Black Ken, New age publishers.
- 6. Business Statistics, Gupta S.C & Indra Gupta, Himalaya Publishing House, Mumbai



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Online Learning Resources:

https://onlinecourses.swayam2.ac.in/cec20_mg13/preview https://onlinecourses.nptel.ac.in/noc20_mg23/preview https://iimbx.iimb.ac.in/statistics-for-business-i/



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) **COMMON COURSE STRUCTURE**

Course Code	MANAGEMENT INFORMATION SYSTEMS		C
21E00106		4 0 0	4
	Semester	I	
Carres Objective	~~		
Course Objective	es: the basic concepts of data and Management Information System	n and utility of th	ho.
	the managerial decisions.	if and utility of th	пе
	in Management of Information system, MIS design and implement	tation process ir	n
an organi		tation process in	l 1
	s security, ethical and social issues in management of Informatio	n cyctem	
	s (CO): Student will be able to	ii system.	
	anagement of Information system scope, application and challe	enges in managi	ina
MIS.	anagement of information system scope, application and chanc	inges in managi	mg
	nd traditional and modern approaches for data resource managemen		
	product based and process based cost and benefit to implement ar	nd maintain MIS	in
an organi	zation.		
UNIT - I		Lecture Hrs: 8	
	7- Introduction, Need for MIS and IT nature and scope of MIS, N	✓IS characteristi	ics,
	role of MIS in global business. Challenges of Managing MIS.		
UNIT - II		Lecture Hrs: 12	
	nagement- Data base concepts, The traditional approaches, the r		hes
	ement approaches) DBMS, Data models, Data ware housing and n		
UNIT - III		Lecture Hrs:12	
	ion of IS- Enterprise systems, ERP, CRM, SCM, DSS, Types of o		
• • •	es, Decision making and Role of MIS, Business intelligence	e and Knowled	dge
management syste	ems.	T . TT 10	
UNIT - IV		Lecture Hrs:12	
	IS- Project planning, SDLC, System development models, SDLC,		
•	system design, Implementation process, Product based MIS evaluated by the Indian System was interested	ition, Cost /Bene	erit
UNIT - V	Process based calculation, System maintenance	Lecture Hrs:12	
	&Social Issues: IS security threats, Protecting IS,IS Security		
•	plan, IS Ethical Issues, social issues.	reciniologies, r	HE
Textbooks:	plan, 15 Ethicai Issues, sociai Issues.		
	nagerial Perspective, D.P.Goyal, Vikas Publications.		
	nagerial respective, D.I. Goyal, vikas rubileations. nent Information Systems Text & Cases, W S Jawadekar, Tata McC	Graw_Hill	
Reference Books	•	J14 W -11111.	
	: ent Information Systems, C Laudon and Jane P.Laudon, et al, Pear	reon Education	
•	•	.son Education.	
2. MIS, Ho	ssein Bidgoli, Nilanjan Chattopadhyay, Cengage Learning		

- MIS, Hossein Bidgoli, Nilanjan Chattopadhyay, Cengage Learning
- Introduction to Information Systems, Rainer, Turban, Potter, WILEY-India.
- 4. Management Information Systems, James A. Obrein, Tata McGraw-Hill.
- 5. Cases in MIS, Mahapartra, PHI.
- 6. Management Information Systems, Gordon B. Davis & Margrethe H.Olson, Tata McGraw-Hill.

Online Learning Resources:

https://onlinecourses.nptel.ac.in/noc20_mg60/preview

https://nptel.ac.in/courses/110/105/110105148/

https://onlinecourses.swayam2.ac.in/cec21_ge05/preview



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	SKILL ORIENTED COURSE	L	T	P	С
21E00107	BUSINESS COMMUNICATION PRACTICE	0	1	2	2
	Semester			I	
G 011 11					
Course Objectives					
	communication concepts	1			
	the students' competence in communication at an advanced leve			tin ~	i.th
teaching ai	strate communication skills viz., listening, speaking, reading	anc	ı wii	ung	WILII
	(CO): Student will be able to				
	the communication concepts and				
	ommunication and competence skills				
	apply proficiency in business communication at the workplace	e ar	nd pro	ofessi	onal
contexts.	apply protections in communication are the mornipular		10 P1	010001	01141
UNIT - I		Le	cture	Hrs:	8
Concept of Comm	unication - Significance, Scope - Communication Process -	Esse	ntials	s of	good
communication -	Channels of Communication -Organisation Structure -	For	mal,	Info	rmal
	Jpward, Downward, Horizontal Communication.				
UNIT - II				Hrs:	
• 1	nication: Verbal - Oral Communication: Advantages and Li				
	Vritten Communication - Characteristics, Advantages & Limit				erbal
	gn language – Body language – Kinesics – Proxemics – Hepatics	: Ch	ronir	nics.	
UNIT - III				Hrs:8	
	mmunication: Communication Styles, Managing Motivati				
Interpersonal Com	munication – Role of emotion in Inter personal Communication –	Lea	dersh	ip sty	les.
UNIT - IV		Le	cture	Hrs:8	
	unication: Types of barriers – Technological – Socio-Psycho				
	rs, Types of listening.	5108			
UNIT - V	7 11	Le	cture	Hrs:8	3
Report writing – I	Formal reports - Writing effective letters - Different types of	bu	sines	s lette	ers -
Interview technique	es – Communication etiquettes.				
Textbooks:					
	ommunication: A Practical Approach, Naik, Willey				
	ommunication, C.S.Rayudu, HPH.				
	ommunication, Meenakshi Raman, Oxford University Press.				
Reference Books:					
	ommunication, Shalini Varma, Vikas.				
	ommunication, Raymond V.Lesikar, Neeraja Pandit et al.,TMH				
	ommunications, Hudson, Jaico Publications				
	ommunication for managers, Penrose, Raspbery, Myers, Cengage		. NT -	1014	
	Communication, Harward Business School, Harward Business Rev	view	100.	1214.	
	of Business Communication, Rajendra Pal, JS.Korlahhi, S.Chand				
Online Learning F	es.swayam2.ac.in/imb19_mg14/preview				
	e.swayam.gov.in/hhb19_hlg14/preview				
nups.//omne-degre	2.5 wayam.gov.m/ uyp20_u02_s1_ns01/preview				



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE

Course Code	INFORMATION TECHNOLOGY LAB	L	T	P	C
21E00108		0	1	2	2
	Semester			Ι	

Course Objectives:

- > To provide knowledge on applications of information technology and
- To demonstrate the MS Office applications with hands on experience in the lab.
- To explain and exhibit statistical functions of association, testing hypothesis for the data and analyse and interpret the outcome of the data.

Course Outcomes (CO):

- Prepare and edit the documents with effective presentation to superiors.
- ➤ Obtain hands of experience in designing and editing the templates and data in the excel sheets with formulae and functions.
- > To test and interpret the business data outcome statistically in an effective and efficient manner.

List of Experiments:

Unit -1

Introduction to Hardware Component: (need to explain using images or videos) Various Input output devices and their usage in corporate world- Memories (RAM/ROM) and its types— Various types of processes- Storage devices Internal vs External Unit 2

Instruction to Operating System (need to explain using videos) – overview of Windows 7/8.2/10/server- Ubuntu – Linux- various versions of Android- IoS – Capturing GPS enabled pictures- tools for filesharing to Mobile to Mobile- System to Mobile Unit – 3

MS WORD I- Over views of various Ribbons- paste special- formatting- usage of Font -Textbox-equations -line spacing – bullets- – page layouts-styles- header and footers – watermark-margins-indent- print preview-split -views- keyboard shortcut keys Unit -4

MS WORD – IIMail Merge- Macros- Designing a company letter pad- Time table – letter writing-overview of power point -preparation of company presentation – Unit – 5

MS Power Point-Creation of slides-Use of templates and slide designs for creating power point slides- use of drawings and graphics. Developing a Professional presentation on Business Plans, Institutions, Products. Power point shortcut keys

References:

- Cox et all- 2007 Microsoft Office System Step-by- Step, First Edition, PHI.
- David Whigam-Business Data Analysis Using Excel, First Edition, Oxford University Press.
- Alexisleon, TMH, 2008, Enterprise resource planning.
- The Oxford Hand Book of Internet studies, William.H.Dulton, Oxford.

Online learning resources/Virtual labs:

https://www.coursera.org/specializations/excel

https://www.coursera.org/specializations/everyday-excel

https://www.coursera.org/learn/excel-basics-data-analysis-ibm



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	FINANCIAL MANAGEMENT	L	T	P	C
21E00201		4	0	0	4
	Semester		I		
Course Objectiv	ves:				
 To expla 	in the importance of finance function and goals of financial manag	ers.			
 To impa 	rt the decision making skills in acquiring, allocating and utilising th	e fur	nds o	f a	
company	<i>7</i> .				
To educate	ate on corporate restructures and corporate governance.				
	ounting Table and Annuity tables shall be allowed in the exami	nati	on		
	es (CO): Student will be able to				
	e roles and goals of finance manager in a corporate structure busine				
	decision making skills regarding financing, investing, and corporate	e rest	tructi	aring	in
	ent competitive business environment.				
	the impact of capital structure on wealth maximization of owners a	nd va	alue (of the	3
company			001		
_	current assets and current liabilities of the company in an effective	and	effic	1ent	
way.				. 00	
UNIT - I				rs:08	
	nction: Nature and Scope. Importance of Finance function –				
contemporary sc	enario – Goals of Finance function; Profit Vs Wealth maximization	(On	ly the	eory)	١.
UNIT - II		Lecti	ıre H	rs:12	
	Decision: Investment decision process - Project generation, Projec				
	and Project implementation. Capital Budgeting methods— Trace				
	PV Vs IRR Debate. (Simple Problems)				
UNIT - III		Lecti	ıre H	rs:12	
The Financing D	Decision: Sources of Finance – A brief survey of financial instrument	ents.	The	Cap	oital
	on in practice: EBIT-EPS analysis. Cost of Capital: The concept,				
	- Component Costs and Weighted Average Cost. The Dividend				
	ids . (simple problems on only weighted average cost of capital)				
UNIT - IV		Lecti	ire H	[rs:12	2
Introduction to	Working Capital: Concepts and Characteristics of Working	Cap	ital,	Fact	tors
determining the	Working Capital, Working Capital cycle-Management of Currer	ıt Âs	sets	- Ca	ash,
	Inventory, Financing Current Assets (Only Theory)				
UNIT - V		Lectu	ıre H	[rs:12	2
Corporate Restr	uctures: Corporate Mergers and Acquisitions and Take-overs-T	ypes	of 1	Merg	ers,
	or mergers, Principles of Corporate			rnan	
Only Theory)					
TD 41 1					

Textbooks:

- Financial management –V.K.Bhalla ,S.Chand
- Financial Management, I.M. Pandey, Vikas Publishers.
- Financial Management--Text and Problems, MY Khan and PK Jain, Tata McGraw-Hill

- 1. Principles of Corporate Finance, Richard A Brealey etal., Tata McGraw Hill.
- 2. Financial Management , Tulsian P.C. & Tulsian Bharat, S.Chand
- 3. Fundamentals of Financial Management, Chandra Bose D, PHI



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE

- 4. Financial Managemen, William R.Lasheir, Cengage.
- 5. Financial Management Text and cases, Bringham& Ehrhardt, Cengage.
- 6. Case Studies in Finance, Bruner.R.F, Tata McGraw Hill, New Delhi.
- 7. Financial management ,Dr.M.K.Rastogi ,Laxmi Publications

Online Learning Resources:

https://onlinecourses.swayam2.ac.in/cec20_mg05/preview https://onlinecourses.swayam2.ac.in/cec20_mg10/preview

https://onlinecourses.nptel.ac.in/noc20_mg31/preview

https://online-degree.swayam.gov.in/dyp20_d01_s2_mg11/preview



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	MARKETING MANAGEMENT	L	T	P	C
21E00202		4	0	0	4
	Semester			II	
Course Objectives	S:				
To explain	basic concepts of Marketing.				
 To describe 	e consumer markets, segments and brand equity to survive in the	e cor	npeti	itive	
market.					
-	knowledge on creating and communicating values in the present of	digita	ıl ma	rketir	ıg
environme					
	(CO): Student will be able to				
	the concepts of marketing and marketing strategies suitable for	diffe	erent	prod	ucts
	erent market environments.				
	onsumer markets so as to tap global markets for the products.				
	designing managing, creating & communicating value to the busi	iness	ın dı	gıtalı	sed
market env					
	and designee the logistics for retailing and wholesaling as well as	integ	ratin	g	
	channels for business organizations.	Ŧ		TT 0	
UNIT - I				Hrs:0	
	larketing Management: Concepts of Marketing, Marketing S				
	n loyalty relationships, Marketing mix, PLC, Analyzing Comp	entor	s,C	onau	Jung
Marketing research UNIT - II		Lag	turo	Hrs:1	2
	Customers & Building Strong Brands: Analyzing Consumer 1				
	Tapping into global markets, Identifying market segments ar				
	Creating Brand Equity- Addressing Competition and driving gro		gets	, Cia	ıımg
UNIT - III	Creating Brand Equity Tradicessing Competition and arrying gro		fure	Hrs:1	2
	municating Value:-Setting product strategy, Designing &				
	market offerings. Developing pricing strategies & programs				
	ted Marketing Communications, Advertising & Sales Promo				
	ging digital communication - online, social media & mobile, Pers				
UNIT - IV				Hrs:1	2
Delivering Value	:- Managing retailing, wholesaling and logistics. Designi	ing a	ind]	Mana	ging
Integrated Marketin	ng Channels				_
UNIT - V				Hrs:1	
_	nt:-Nature & Importance of Sales Management, Skills of sal	les n	nanag	ger, S	Sales
	ts of sales organization, Types of sales organization.				
Textbooks:					
•	Management, Phillip Kotler, Kevin Lane Keller, 15 th edition,Pea	rson.			
_	Management, Rajan Saxena, TMH				
<u> </u>	Management Pillai R.S.N. & Bagavathi, S.Chand				
Reference Books:					
I. Marke	ting, A South Asian Prospective, Lamb, Hair, Sharma, Mcdaniel,	Ceng	gage	•	

4. Marketing Management, V.S. Ramaswamy and S. Namakumari, McMillan. 5. Marketing – concepts and Cases, Etzel, Walker, Stanton, Pandit, TMH.

2. Marketing in India, Text and Cases, S.Neelamegham, Vikas. 3. Case Studies in Marketing, The Indian Context, Srinivasan, PHI.



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE

Online Learning Resources:

https://onlinecourses.nptel.ac.in/noc19_mg48/preview https://onlinecourses.nptel.ac.in/noc21_mg51/preview https://onlinecourses.swayam2.ac.in/cec20_mg06/preview



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code	HUMAN RESOURCE MANAGEMENT	L	T	P	С
21E00203		4	0	0	4
	Semester			II	
Course Objectives:	:				
To provide	knowledge on functions, roles and objectives of HR managers a	nd th	e pol	icies	and
strategies to	be followed as a HR manager.				
 To explain 	concepts of HR planning and methods in selection, placement, p	orom	otion	and	
transfer of e	employees in an organization.				
 To inject ob 	ejectives of wage and salary administration for the employees an	d the	influ	iencii	ıg
factors in fi	xing and managing compensation for the employees.				
To introduc	e and educate the recent trends in HR management and the met	hods	to ba	lance	;
	e and work life under complex & uncertainty work environment.				
Course Outcomes	(CO): Student will be able to				
	ature, scope, functions, roles, goals, strategies and policies of HI	R ma	nage	ment.	
 Learn to des 	sign and develop HR planning related aspects.				
	nowledge on administration of monetary and non monetary bene	fits f	or the	2	
	in the organization.				
Learn recei	nt trends in the human resource function and to balance the wor	k lif	e in t	he pre	esent
	ork environment.			•	
UNIT - I		Lec	cture	Hrs:0	8
Introduction:-Mea	ning of HR and HRM, Nature & Scope of HRM, Functions	of F	IRM,	Ro	le and
Objectives of HRM	, Personnel Management, Policies and Strategies of HRM.				
UNIT - II		Lec	cture	Hrs:1	2
Designing and Dev	veloping HR systems:- Human Resource Planning, Job Desig	n, Jo	ob Aı	nalysi	s, Job
Evaluation, Job Er	nlargement, Job Enrichment, Job Rotation, Recruitment & S	elec	tion,	Place	ement,
Promotion & Trans	ofer.				
UNIT - III				Hrs:1	
Compensation Ma	nagement:-Introduction, objectives of wages and salaries admin	istra	tion,	influe	encing
factors for determin	ing compensation- Monetary and non monetary benefits.				
UNIT - IV		Lea	cture	Hrs:1	2
Human Resource	Development:- Concepts, Development Function, Training	gan	d De	velop	ment,
Performance Appra	isal & Career Planning and Development.				
UNIT - V		Lec	cture	Hrs:1	2
Recent Trends in	HRM: Outsourcing, Work Life Balance, Quality Circles	ano	d To	tal Ç	uality
Management, Fish I	Bone Diagram.				
Textbooks:					' <u></u>
	nd Human Resource Management – Text and cases, P. Subbarac				
2. Human Res	source Management, Noe A.Raymond, John Hollenbeck, Barry	Gei	hart	and F	atrick
Wright, Tat	a McGraw Hill.				

Reference Books:

- 1. Human Resource Management, Aswathappa, 4^{th} Edition, TMH 2006
- 2. Human Resource Mangement, Ian Beardwell& Len Holden-Macmillan India Ltd.
- 3. Human Resource Management, Khanka S.S., S.Chand
- 4. Human Resource Management, Text and Cases, VSP Rao, Excel Books 2006.

Online Learning Resources:

https://onlinecourses.swayam2.ac.in/cec21 mg06/preview

https://onlinecourses.swayam2.ac.in/nou21_hs19/preview

https://onlinecourses.nptel.ac.in/noc20_mg15/preview



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE

Course Code	BUSINESS RESEARCH METHODS	L	T	P	С
21E00204			0	0	4
	Semester		I	I	
Course Objective	es:				
 To introd 	luce business research, types and technology used in business research	arch.			
	n in detail on research process involved in business research.				
 To discus 	s sources of data and instruments to collect data				
 To provid 	e knowledge on analysis and interpretation of outcome of the data	in a so	cient	tific	
way.					
	e knowledge on descriptive and inferential statistical analysis.				
	competence skills to undertake business research problem and ca	arryou	t sci	entif	ic
research.					
	stical tables shall be allowed in the examination				
	s (CO): Student will be able to				
	es of business research, technology used in business research in technology				
	esearch problem, appropriate research design and sample design fo	or the p	prob	lem,	
	hypothesis, testing process of hypothesis.				
	nd sources of data, instruments to collect data, analyse and interpre	tation	of d	ata.	
	nd present the research report effectively and efficiently.				
UNIT - I		Lectu			
	Business Research: Definition-Types of Business Research. Scient				
	Business Research: Information needs of Business - Technologie				
	ternet, E-mail, Browsers and Websites. Role of Business Resea	arch ii	n M	anag	erial
Decisions.					
UNIT - II		Lectu			
	rocess: Problem Identification: Broad Problem Area-Prelimina				
	- Hypothesis Development - Statement of Hypothesis- Proceed				
	Research Design: Types of Research Designs: Exploratory, Descrip				
	Study -Measurement of Variables- Operational Definitions and S				
	ating Scales- Ranking Scales- Reliability and Validity - Sampli	ng and	d Me	ethod	ls of
sampling					
UNIT - III		Lectu			
	Analysis of Data Sources of Data-Primary and Secondary Sources				
	ds- Interviews: Structured Interviews and Unstructured Interview				
	onnaire Construction: Organizing Questions- Structured	and	Uns	truct	ured
	Guidelines for Construction of Questionnaires.	T		T -	
UNIT - IV		Lectu			
Data Preparatio	n and Analysis: Data preparation process, problems in preparation	ation _]	proc	ess -	· An

overview of Descriptive, Associational and Inferential- Statistical Measures.

UNIT - V Lecture Hrs:12

The Research Report: Research Reports-Components-The Title Page-Table of Contents-The Executive Summary-The Introductory Section-The Body of the Report-The Final Part of the Report-Acknowledgements – References-Appendix - Guidelines for Preparing a Good Research report - Oral Presentation.

Textbooks:

- 1. Research Methodology methods & Techniques, C.R. Kothari, Vishwa prakashan.
- 2. Research Methods for Business–A Skill Building Approach, Uma Sekaran, John Wiley & Sons (Asia) Pvt. Ltd, Singapore.



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3. Research Methodology(Concepts and cases) Deepak Chawla NeenaSondhi-Vikas publishing

Reference Books:

- 1. Business Research Methods, Donald R Cooper and Pamela S Schindler,9/e,Tata McGraw-Hill Publishing Company Limited.
- 2. Methodology and Techniques of Social Science Research, Wilkinson & Bhandarkar, Himalaya Publishing House.
- 3. Business Research Methods 8e, Zikmund- Babin-Carr- Adhikari-Griffin-Cengage learning.
- 4. Business Research Methods- Alan Broman, Emma Bell 3e, Oxford university

Online Learning Resources:

https://onlinecourses.swayam2.ac.in/cec20_mg14/preview https://onlinecourses.nptel.ac.in/noc20_ge01/preview



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE

COMMON COURSE STRUCTURE			
Course Code OPERATIONS RESEARCH L	Γ	P	С
		0	4
Semester	II		
Course Objectives:			
To provide the basic knowledge about Operation Research, importance, applications are applications and applications are applications.		area	s of
Operations research and various optimizing techniques in the business operations.		:	
• To impart different optimization models under typical situations in the business of	-		ion.
• To describe different game strategies under cut-throat competitive business enviro			and
 To explain optimization tools in solving the management problems through musing mathematical approach. 	oden	img	and
Course Outcomes (CO): Student will be able to	<u> </u>	,	
• Understand nature, scope and significance of Operation Research and formulation business problem in a LPP model and solving methods.	or gr	ven	
 Learn different optimizing solutions for various business problems using appropria 	ite		
modelling techniques.	itt		
Acquire the skills to complete a project effectively and efficiently with in the given	ı reso	ourc	es.
UNIT - I Lectu			
Introduction to OR: Meaning, Nature, Scope & Significance of OR - Typical ap	nlicat	tions	s of
Operations Research. The Linear Programming Problem – Introduction, Formulation			
Programming problem, Limitations of L.P.P, Graphical method, Simplex method: Maximum and the control of the con			
Minimization model(exclude Duality problems), Big-M method and Two Phase method.			
UNIT - II Lectu	re H	rs:1	2
Transportation Problem: Introduction, Transportation Model, Finding initial basic feasib	le so	oluti	ons,
Moving towards optimality, Unbalanced Transportation problems, Transportation pr			
maximization, Degeneracy.			
Assignment Problem – Introduction, Mathematical formulation of the problem, So			
Assignment problem, Hungarian Algorithm, Multiple Solution, Unbalanced Assignme	nt pr	oble	ems,
Maximization in Assignment Model. UNIT - III Lectu	ro U	ra.1	<u> </u>
Sequencing – Job sequencing, Johnsons Algorithm for n Jobs and Two machines, n Jobs and Two mach			
Machines, n jobs through m machines, Two jobs and m Machines Problems.	's an	iu i	incc
UNIT - IV Lectu	re H	rs:10	0
Game Theory: Concepts, Definitions and Terminology, Two Person Zero Sum Games, I			
Games (with Saddle Point), Principal of Dominance, Mixed Strategy Games (Game wi			•
Point), Significance of Game Theory in Managerial Application.			
UNIT - V Lectu			
Project Management: Network Analysis – Definition –objectives -Rules for constructi			
	OT I	P 1 / 1	and
diagram- Determining Critical Path – Earliest & Latest Times – Floats - Application PERT techniques in Project Planning and Control – PERT Vs CPM. (exclude Project Cras			and

Textbooks:

- 1. Operations Research / R.Pannerselvam, PHI Publications.
- 2. Operations Research / S.D.Sharma-Kedarnath
- 3. Operations Research / A.M. Natarajan, P. Balasubramani, A. Tamilarasi/Pearson Education.



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE & SYLLABI

- 1. Introduction to O.R/Hiller & Libermann (TMH).
- 2. Operations Research: Methods & Problems / Maurice Saseini, Arhur Yaspan & Lawrence Friedman. Pearson
- 3. Quantitative Analysis For Management/ Barry Render, Ralph M. Stair, Jr and Michael E. Hanna/
- 4. Operations Research / Wagner/ PHI Publications.

Online Learning Resources:

https://onlinecourses.swayam2.ac.in/cec20_ma10/preview

https://onlinecourses.nptel.ac.in/noc20_ma23/preview

https://onlinecourses.nptel.ac.in/noc19_ma29/preview

Lecture Hrs:12



UNIT - V

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY ANANTAPUR (Established by Govt. of A.P., ACT No.30 of 2008) ANANTHAPURAMU – 515 002 (A.P) INDIA

MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE

	COMMON COURSE STRUCTURE			
Course Code	OPERATIONS MANAGEMENT	LT	P	C
21E00206		4 0	0	4
	Semester	<u> </u>	II	
Course Objective	S:			
To explain	in various concepts of Production and Operations Management.			
To explor	re and impart knowledge on the elements of good control system	, the		
role of c	ontrol charts and statistical process control methods in helping ma	anagers		
to contro	ol variation.			
To devel	op the strong knowledge about quality control systems			
	ate the knowledge over real time inventory control techniques			
	learners an introduction to industry 4.0, its applications in the bus	iness wo	rld.	
Course Outcomes	s (CO): Student will be able to			
 Understa 	nd the concept of Production and Operations Management.			
Construc	t and interpret simple control charts for both continuous and discr	ete data.		
 Gain kno 	wledge on the quality philosophies and principles of deming, Jur	ran, six si	gma	
and to be	come acquainted with the International Organization for Standard	lization's	ISO	
9000:200	00 requirements.			
• Learn di	fferent types of inventory that firm's use and their role in value ar	nalysis		
 Familiari 	ze with inventory concepts to support the development of us	eful qua	ntitativ	/e
	or inventory management.	•		
	nd the drivers and enablers of Industry 4.0			
UNIT - I	,	Lecture	Hrs:0	8
	Overview of Operations Management: Definition of Operat			
	of OM – Role & Decision areas of Operations Manager- interfac	e of OM	with c	other
	ions Management's future challenges	Τ+ .	77 1	2
UNIT - II		Lecture	Hrs:1	2
Operations Con	trol: Managing of Work Environment-Automation-Technol	ogy Mar	ageme	ent-
Waste Managem	ent-Quality Assurance and Quality Circles-Statistical Quality	y Contro	l-Cont	trol
	bles-Average-Range and Control charts for Attributes. Acceptance	e Sampli	ng Pla	ıns.
Purchase function	ns and Procedure			
UNIT - III		Lecture	Hrs:1	2
Managing for Q	Quality: Basic concepts of quality, dimensions of quality, Juran	n's qualit	y trilo	gy,
Deming's 14 pr	inciples, Quality improvement and cost reduction, ISO9000)-2000 c	lauses	&
coverage. Six Sig	gma, Productivity-factors affecting productivity - measurement &	k improv	ements	s in
	product development and design-stages.			
UNIT - IV		Lecture	Hrs:1	2
Inventory and Inv	ventory Models: Inventory Control-Different Systems of Inventory	Control	, Costs	s &
=	ory – ABC, VED. Value Analysis – importance in cost reduction			
	ntory control –Types of Inventory–Safety stock – Inventory Con		_	
VMI.				

Introduction to Industry 4.0 - The Various Industrial Revolutions - Digitalization and the



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE & SYLLABI

Networked Economy - Drivers, Enablers, Compelling Forces and Challenges for Industry 4.0 – Benefits of adopting an Industrial 4.0 model

Textbooks:

- 1. Heizer, Render, Principles of Operations Management 8th Edition, Prentice Hall, 2011.
- 2. B. Mahadevan, "Operations Management Theory and Practice", Pearson, New Delhi, 2013.
- 3. Operations Management and Control, Banerjee Biswajit, S.Chand

Reference Books:

- 1. Panner Selvem: "Production and Operations Management", Prentice Hall of India, New Delhi, 2012.
- 2. S N Chary, "Production and operations management", Tata McGraw Hill, NewDelhi, 2013.

Online Learning Resources:

https://onlinecourses.swayam2.ac.in/imb21_mg47/preview https://onlinecourses.nptel.ac.in/noc21_me18/preview



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE

Course Code	General Elective – I	L	T	P	С
21E00207a	ADVANCED COMMUNICATION	2	0	0	2
	Semester	II			
Course Objectives:					
To explain	communication concepts				
	the students' competence in communication at an advanced leve				
	trate communication skills viz., listening, speaking, reading	and	wri	ting	with
teaching aid	ls.				
	(CO): Student will be able to				
	the communication concepts and				
	mmunication and competence skills				
 Obtain and 	apply proficiency in business communication at the workplace	ce an	d pro	ofessi	onal
contexts.					
UNIT - I				Hrs:6	
	rial Communication – Effective Listening – Barriers, Steps for				
	- Body Language & Modulation, Informative, Persuasion (
C	- Obstacles, Effective Reading, Reading Comprehension - E	ffect	ive '	Writi	ng –
	Making Methods, Executive Summery.				
UNIT - II				Hrs:	
	Reports: Types of Business Letters - Elements; Types of Re				
	lements; Annual Reports - Technical Proposals - Structure - C	ircul	ars -	Notio	ces –
Memos.					
UNIT - III				Hrs:	_
	s: Meeting Invitation - Notice - Agenda - Meeting Participants	s - F	Roles	; Me	eting
	ette - Minutes of the Meeting – Documentation – Filing;				
UNIT - IV				Hrs:	-
	rategies: Conflict Resolution - Win-Win strategy; Manageri		lego:	tiatio	ns –
	utive, Integrative Strategies; Interviews – Types – purpose – proc				
UNIT - V				Hrs:	
	mmunication: Conventional Modes Vs Computer based Tech		_		
	icro Soft & Google Tools – Data – Collection – Organizi	ng –	- An	alyzi	ng -
Presentations using	Technology.				
Textbooks:					

- 1. Managerial Communication Strategies and Applications, Geraldine E.Hynes, McGrawHill
- 2. Business Communication, C.S.Rayudu, HPH.
- 3. Business Communication, Meenakshi Raman, Oxford University Press.

Reference Books:

- 1. Business communication, Shalini Varma, Vikas.
- 2. Business Communication, Raymond V.Lesikar, Neeraja Pandit et al., TMH
- 3. Business Communications, Hudson, Jaico Publications
- 4. Business communication Sehgal, khetarpal, Excel Books
- 5. Effective Communication, Harward Business School, Harward Business Review No.1214.
- 6. Communication skills, Sanjay Kumar, Pushpalata, Oxford

Online Learning Resources:

https://onlinecourses.swayam2.ac.in/imb19_mg14/preview https://www.youtube.com/watch?v=ITHnugowc_Q



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE & SYLLABI

Course Code		L	T	P	C
21E00207b	E-BUSINESS	2	0	0	2
	Semester			II	
Course Objective					
_	ts the concepts and various application issues of e-business and var	rious	onlii	ne	
_	for e-business.				
 To explai 	n various electronic payment systems.				
	s (CO): Student will be able to				
	nd electronic business and related concepts in detail.				
	ecurity threat in e-business and steps, methods to overcome security	-			
	rious electronic payment system and business models in the presen	t tecl	hnolo	gy	
business	world.				
Know the	e e-business infrastructure requirements for e-business.				
UNIT - I		Lec	ture	Hrs:	5
Introduction to e-	business: Electronic business, Electronic commerce, difference	betw	een e	e-bus	iness
& e-commerce, e	lectronic commerce models, types of electronic commerce, value	chair	ns in	electi	onic
commerce,E-com	merce in India, internet, web based tools for electronic commer	rce.E	lectr	onic	data,
Interchange, comp	ponents of electronic data interchange, electronic data interchange	proc	ess.		
UNIT - II		Lec	ture	Hrs:	5
Security threats	to e- business: Security overview, Electronic commerce th	reat	s, E	ncryp	tion,
Cryptography, pu	blic key and private key Cryptography digital signatures, digital c	ertif	icates	s, sec	urity
protocols over pu	iblic networks: HTTP, SSL, Firewall as security control, public	key	infr	astru	cture
(PKI) For Securit	y.				
UNIT - III				Hrs:	
Electronic payme	ent system: Concept of money, electronic payment systems, ty	ypes	of	electi	onic
payment systems,	smart cards and electronic payment systems, infrastructure issues	in E	EPS, l	Electi	onic
fund transfer.					
UNIT - IV				Hrs: ۵	
E-business applic	ations and strategies: Business models & revenue models over	inte	rnet,	emer	ging
	lesse- governance, digital commerce, mobile commerce, strategie	s for	busi	iness	over
	ed business models.				
UNIT - V				Hrs:	
	astructure and e- marketing: Hard works system software in				
	ness applications infrastructure, what is e- marketing, e-marketin	g pla	annin	g, ta	ctics,
strategies.					
Textbooks:					
	ffey :e-business & e-commerce management- Pearson.				
2. E- commo	erce- e-business :Dr.C.S.Rayudu, Himalaya.				
Reference Books	:				
	David (2000), e-commerce strategy, Technologies and applications				
2. Schneider	Gary P.and Perry, James T(1 ST edition 2000) Electronic commerc	e, T	homs	on	

Online Learning Resources:

https://onlinecourses.nptel.ac.in/noc19_mg54/preview

business,TMH Publishing company

https://www.classcentral.com/course/swayam-e-business-14018

3. Bajaj, Kamlesh K and Nag, Debjani (1st edition 1999), e- commerce, The cutting edge of



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE

Course Code	General Elective – I	LT	P	C
21E00207c	INDUSTRY 4.0 & INNOVATION	2 0	11	2
Course Objectiv	Semester		II	
	de an overview of industry 4.0 and technology based innovations.			
	the theory and concepts with Industrial application of computers			
_	duce the basic concepts of Industry 4.0, Artificial Intelligence,	Big Da	a and	1
	of Things.	218 24		
	ass and demonstrate the applications and tools of Industry 4.0.			
	art knowledge on innovation types, stages of innovation process, an	d compe	titive	
advantag		1		
Course Outcom	es (CO): Student will be able to			
 Underst 	and the basic concepts of Industry 4.0 and new technologies i	n decisi	on	
making				
 Outline 	the features of Artificial Intelligence and application domains			
 Summar 	rize the Big data domain stack and Internet of Things			
 Identify 	the applications and Tools of Industry 4.0			
• Learn a	nd think innovative ideas based on technology			
 Apply tl 	he knowledge in various industries based on technology to ta	ke effec	tive a	ınd
efficient	managerial decision.			
UNIT - I		Lectur	e Hrs:	6
Industry 4.0: Ne	ed - Reason for Adopting Industry 4.0 - Definition - Goals a	and Des	ign	
Principles -				
	Industry 4.0 – Big Data – Artificial Intelligence (AI) – Industrial – Cloud – Augmented Reality – Mixed Reality.	Internet	ofTh	ings
UNIT - II		Lectur	e Hrs:	6
Artificial Intellig	ence: Artificial Intelligence: Artificial Intelligence (AI) – What &	& Why?	- His	tory
of AI -Foundation	ons of AI -The AI - Environment - Societal Influences of AI - App	lication	Doma	iins
	ciated Technologies of AI - Future Prospects of AI - Challenges of			
UNIT - III		Lectur		
	T: Data: Terminologies - Big Data Definitions - Essential of Big			
-	lerits and Advantages - Big Data Components : Big Data Character		_	
	neworks - Big Data Applications - Big Data Tools - Big Data I			
	net of Things (IoT): Introduction to IoT - Architecture of IoT - Total	i ecnnoio	gies	Ior
IoT - Security in UNIT - IV	1101.	Lectur	L Hree	6
	IoT – Manufacturing – Healthcare – Education – Aerospace			
	ansportation and Logistics – Impact of Industry 4.0 on Society: Imp			
	ople. Tools for Artificial Intelligence, Big Data and Data Analytics,	On I	351110	55,
	Augmented Reality, IoT, Robotics.			
UNIT - V	<u>,</u>	Lectur	e Hrs:	4
Innovation: Me	aning - Stages of Innovation Life cycle - Types of Innovations -	Innovati	on as	a
	l process – Innovation and competitive advantage.			
Textbooks:				

and

Edition.
2. Introduction

to

Prof.SudipMisra, IIT Kharagpur.

Industry 4.0

Managing Innovation -,By Joe Tidd, John Bessant & et.al., Wiley India Publishers, New Delhi, Third

Industrial

Internet of

Things by



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Reference Books:

1. Alasdair Gilchrist. Industry 4.0: The Industrial Internet of Things, A press Publications.

Online Learning Resources:

http://assets.press.princeton.edu/chapters/s9221.pdf

https://www.researchgate.net/profile/Joe-

 $Tidd/publication/285052130_Managing_Innovation/links/5662e4a508ae418a786b8dd8/Managing_Innovation.pdf$



MASTER OF BUSINESS ADMINISTRATION MBA; MBA (General Management); MBA (Business Management) COMMON COURSE STRUCTURE

Course Code	Skill Oriented Course		L	T	P	C
21E00208	DATA ANALYTICS LAB		0	1	2	2
		Semester	II			

Course Objectives:

- To explain the procedure in creation of company, ledger accounts and to explore, present financial statements of an business organization
- To give knowledge on using of various financial tools to take long term investment decision
- To demonstrate the process of storing, retrieving the data relating to employees, dealers, customers and consumers in an effective and efficient way
- To impart the knowledge on Systems and MIS and process of designing the MIS in an organization.

Course Outcomes (CO): Student will be able to

- Demonstrate the creation of company, ledger accounts, explore and export financial statements
- Exhibit the calculation of cost of capital and discounting factor techniques in long term investment decision.
- Store and retrieve the data relating to dealers, customers and consumers based on products, geographical criteria.
- Present the data in the form of pivot tables, graphs and charts in effective and efficient way
- Construct and present employee salary administration in an organization in an informative manner.
- Understand information system in the organization, design of MIS and also internet and the tools used in Internet.

List of Experiments:

Unit – 1

Introduction to Excel- Cells – name range – references – Creating and editing worksheets-Cell Formatting-Creating and using formulas and functions-Use of Macros –Sorting and querying data-Working with graphs and charts – usage of Paste special

Unit - 2

Basis of Excel: Managing Worksheets and Workbooks. - Worksheet Vs. Workbook - Creating new worksheets and workbooks - Deleting worksheets and workbooks - Naming and renaming a worksheet - Toggling between worksheets and workbooks - Copy and Move Worksheets - Hide, Unhide, Group and Ungroup Cells - Hide and Unhide Worksheets - Save and Save As

Unit -3

Advanced Excel: Cell Referencing - Data Validation- Naming a Cell or Range of Cells (Name Manager).- Basic formulas (SUM, COUNTA, AVERAGE, MAX, MIN). Text Functions (RIGHT, LEFT, MID, SUBSTITUTE, FIND, LEN). Date Functions (TODAY, NOW, DAY, MONTH, YEAR, EDATE, EOMONTH, TEXT).

Unit - 4

Advanced Excel II: Lookup Functions (VLOOKUP, HLOOKUP, MATCH, INDEX). - Logical Functions (IF, AND, OR). -Data Analysis Functions (SUMIF, SUMIFS, COUNTIF, COUNTIFS).- Conditional Formatting, Filtering and Sorting. - Graphs, Charts and Pivot Tables remove duplicates **Unit** – **5**

Conducting Online surveys – usage of Google drive – micro soft online surveys – sharing with the help of social media/ internet- getting responses from online survey- sorting and filter online survey



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References:

- Ms Office Excel-Frye, PHI publications
- Ms Office Access- Step by step, PHI publications
- SPSS User manual

Online learning resources/Virtual labs:

https://www.coursera.org/specializations/excel

https://www.coursera.org/specializations/everyday-excel

https://www.coursera.org/learn/excel-basics-data-analysis-ibm